

STRATEGIC PLAN FRAMEWORK







SAFETY FOCUSED.
CUSTOMER DRIVEN.
AMERICA'S FIRST SUPERHIGHWAY

OUR VISION

Driving the standard for safety, customer service, and mobility.

OUR COMMITMENT

-  Improve safety—zero fatalities, no work-zone injuries, reduced incidents
-  Manage all assets in a restorative manner
-  Achieve accessible, reliable, and uninterrupted travel
-  Be the leader in transportation services

OUR VALUES

SAFETY ALWAYS	COMMUNICATE OPENLY	CUSTOMER DRIVEN	RESPONSIBILITY MATTERS	TEAMWORK DELIVERS
We care deeply about the safety of our colleagues and customers.	We listen and collaborate to connect people with one another.	We provide our customers with premium service.	We embody diversity, integrity, and sustainability in all of our practices.	We are accountable to one another and succeed when we work together.

MISSION

To operate a safe, reliable, customer-valued toll road system that supports national mobility and commerce.